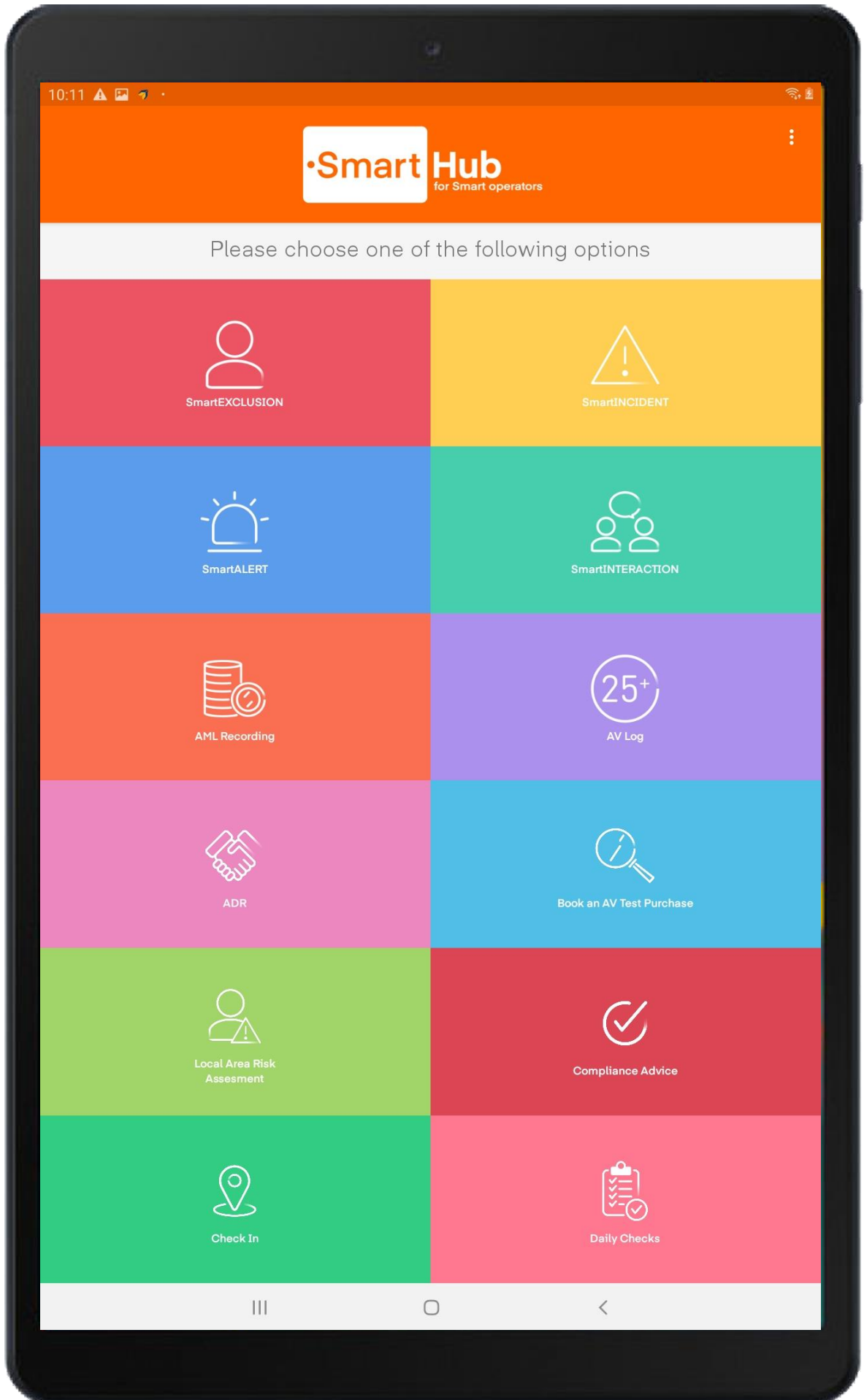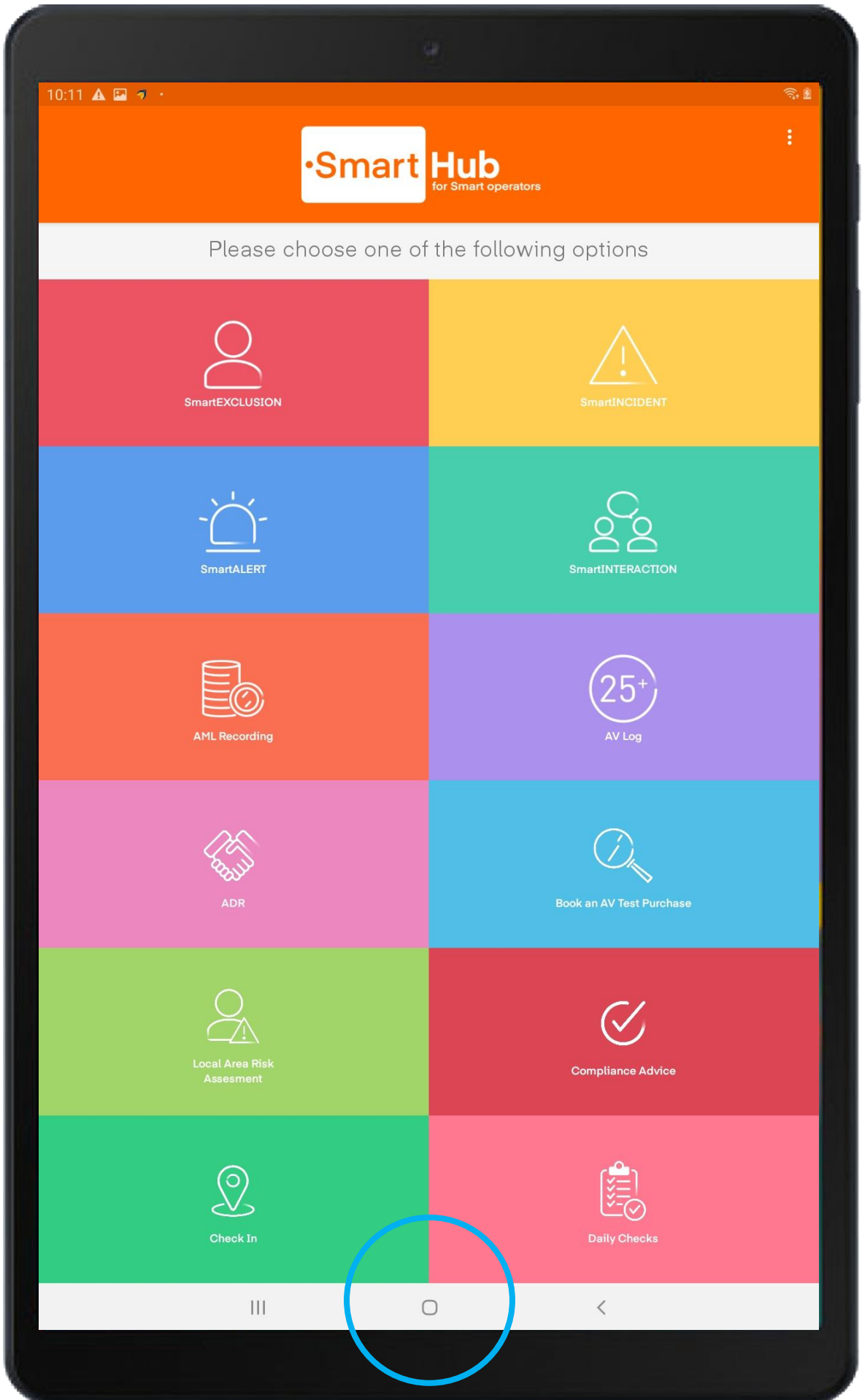# Updating SmartHub Devices

Please follow the steps provided in this guide to ensure your device is fully up to date following the period of inactivity

Step 1

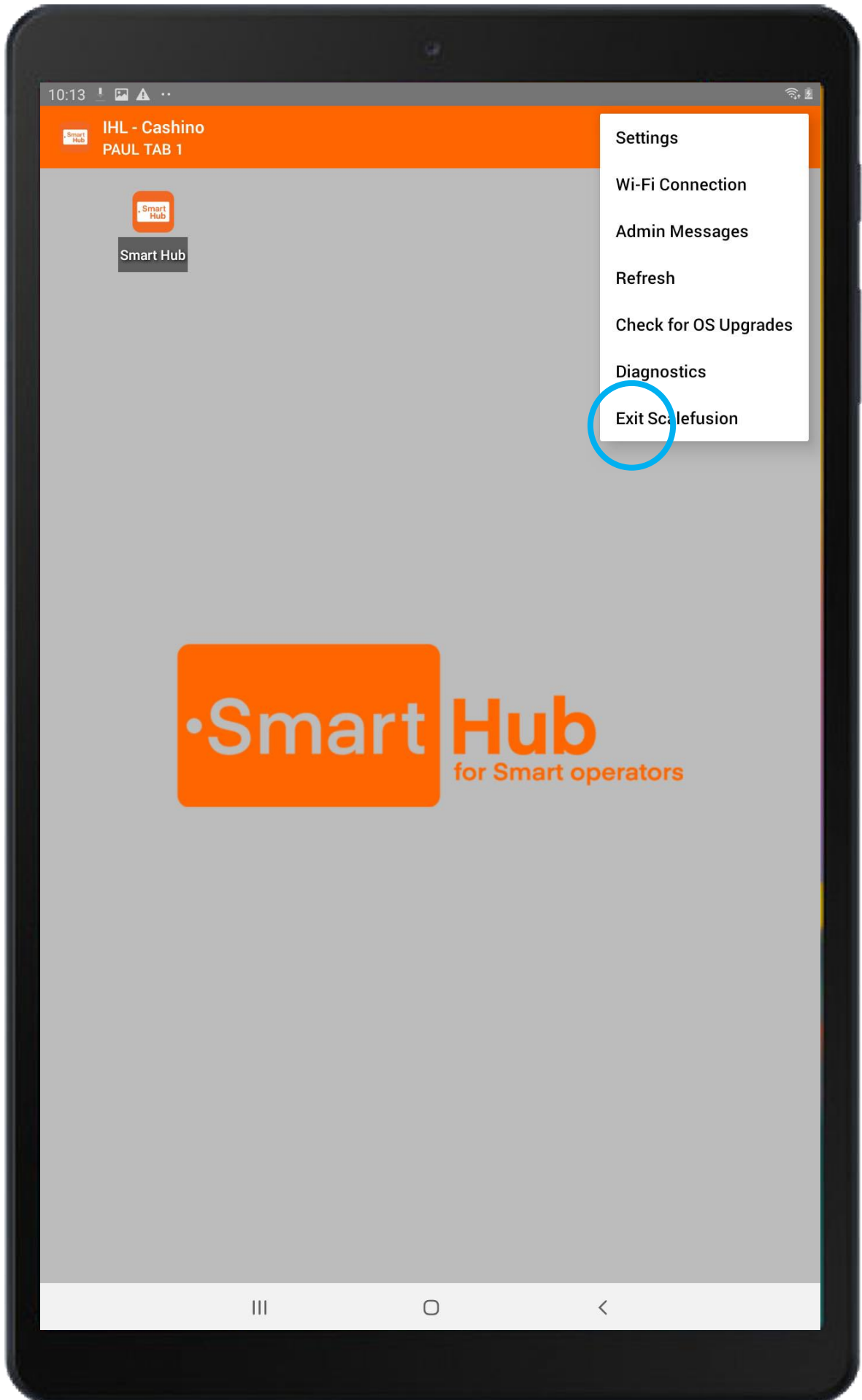Click the Home key of the device to access to the main MDM menu

Smart Hub

Step 2

Click the 3 dots top right to open the MDM settings menu

Step 3

Smart Hub

10:13		IHL - Cashino PAUL TAB 1	

Smart Hub

Settings

Wi-Fi Connection

Admin Messages

Refresh

Check for OS Upgrades

Diagnostics

Exit Scalefusion

Select Exit Mobilock / Scalefusion from the menu

Smart Hub

Step 4

Smart Hub

IHL - Cashino
PAUL TAB 1

Smart Hub   Breach Alerts

Enter passcode   29

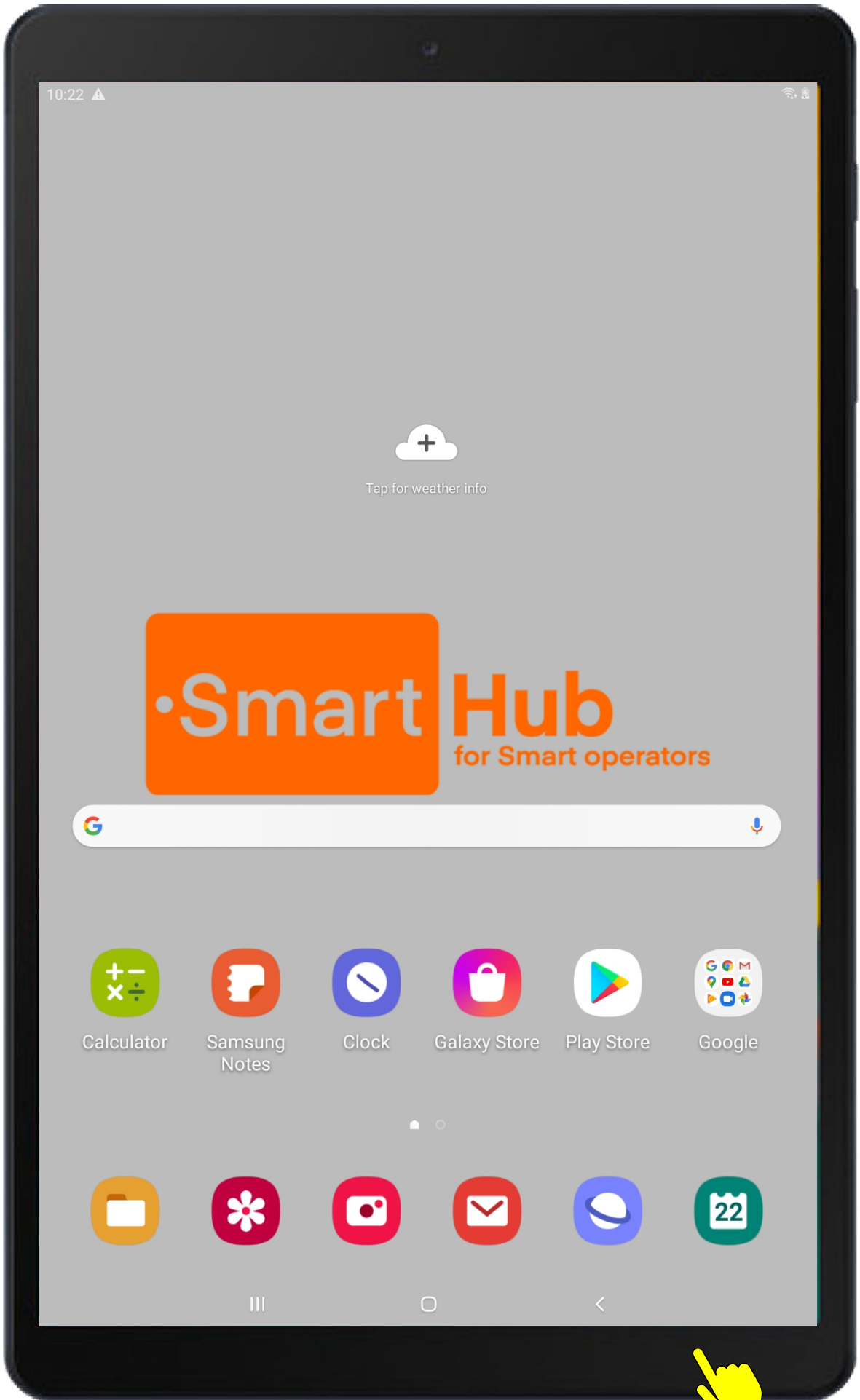Are you sure you want to exit?

Passcode

Cancel   OK
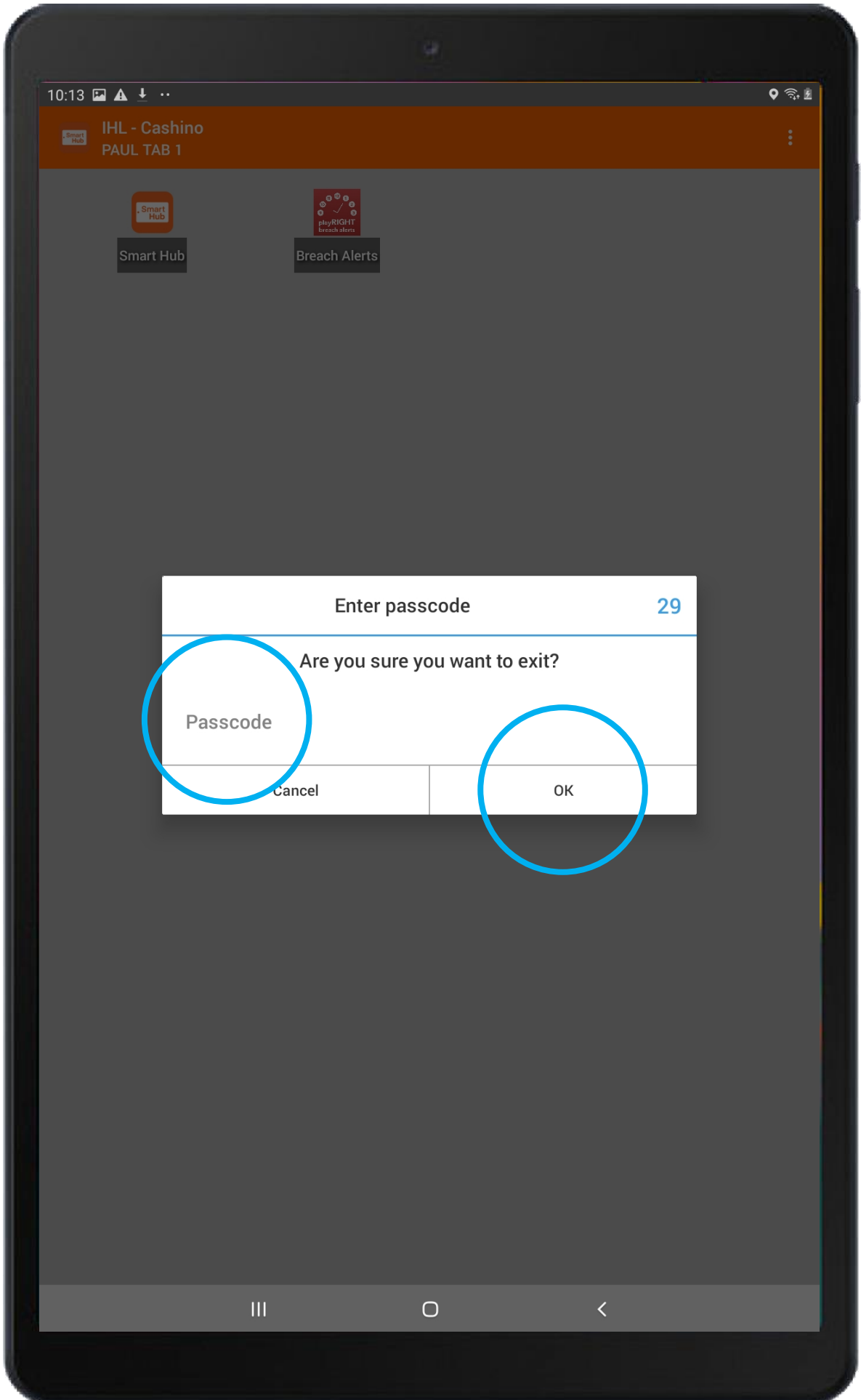
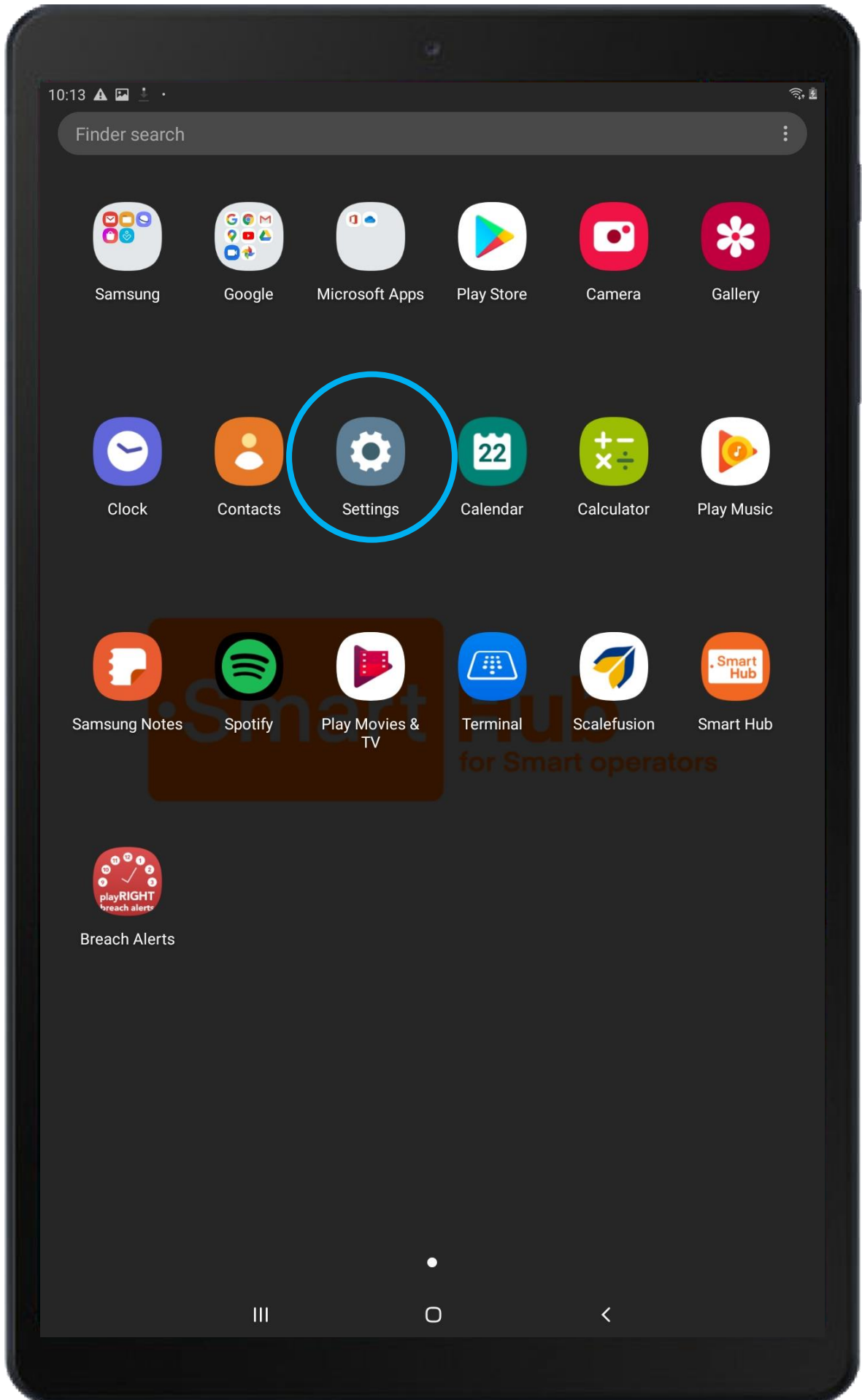Enter temporary pin code 1002 and click OK

Step 5

The device should return to the main device menu or app menu

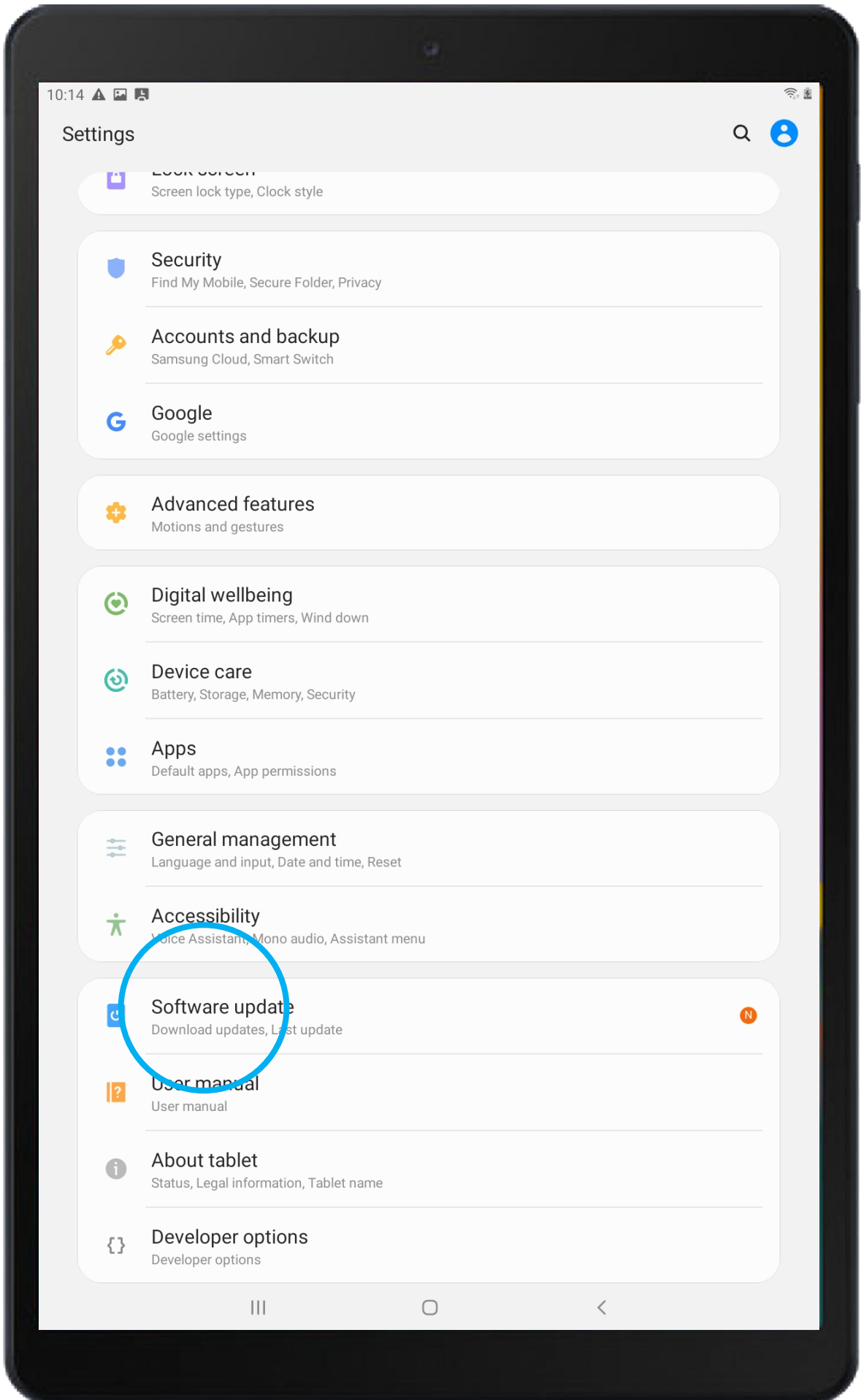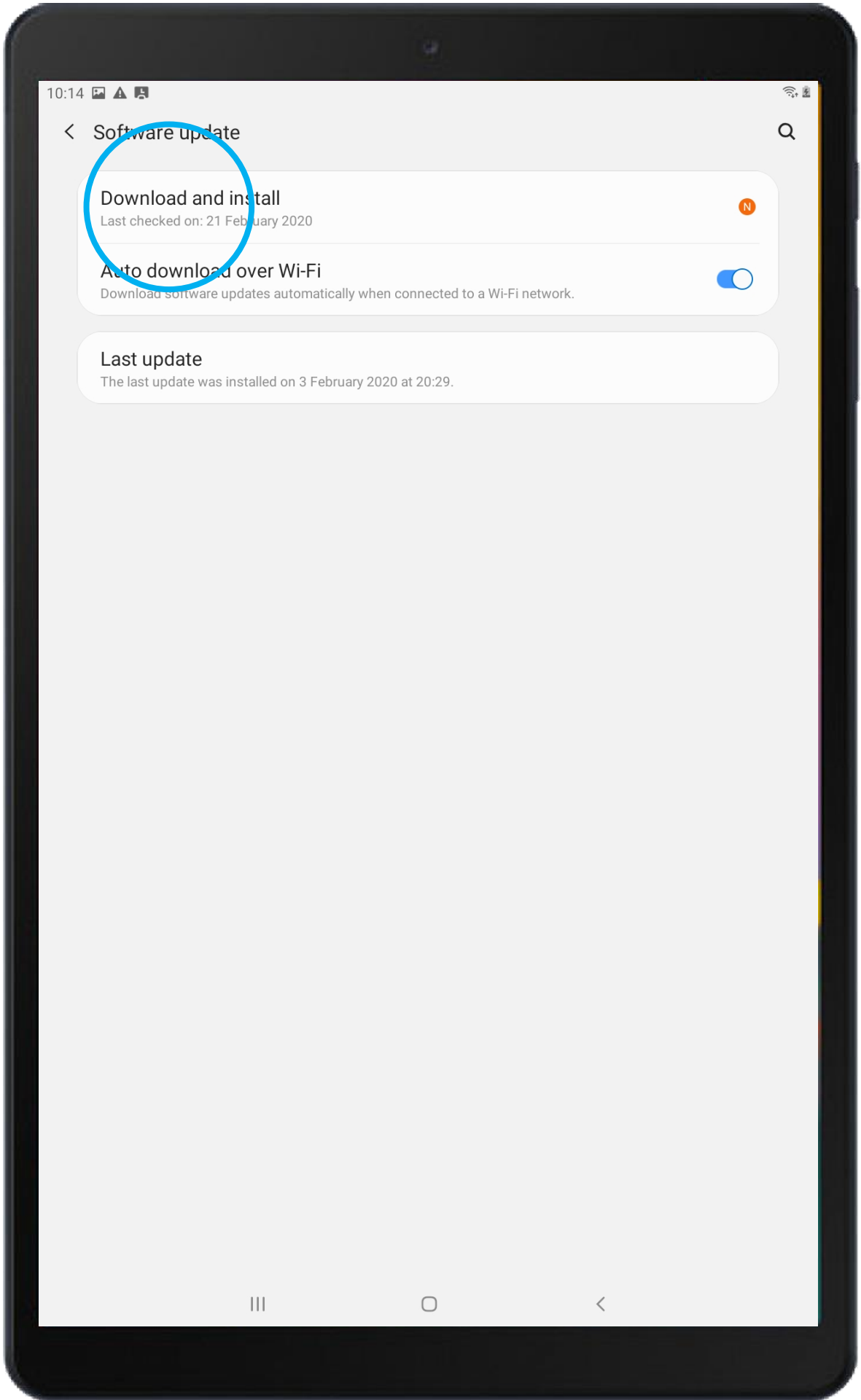Swipe up from bottom of screen to open app menu

Step 6

Open the devices Settings App

Step 7

10:14

Settings

Lock screen
Screen lock type, Clock style

Security
Find My Mobile, Secure Folder, Privacy

Accounts and backup
Samsung Cloud, Smart Switch

Google
Google settings

Advanced features
Motions and gestures

Digital wellbeing
Screen time, App timers, Wind down

Device care
Battery, Storage, Memory, Security

Apps
Default apps, App permissions

General management
Language and input, Date and time, Reset

Accessibility
Voice Assistant, Mono audio, Assistant menu

Software update
Download updates, Last update

User manual
User manual

About tablet
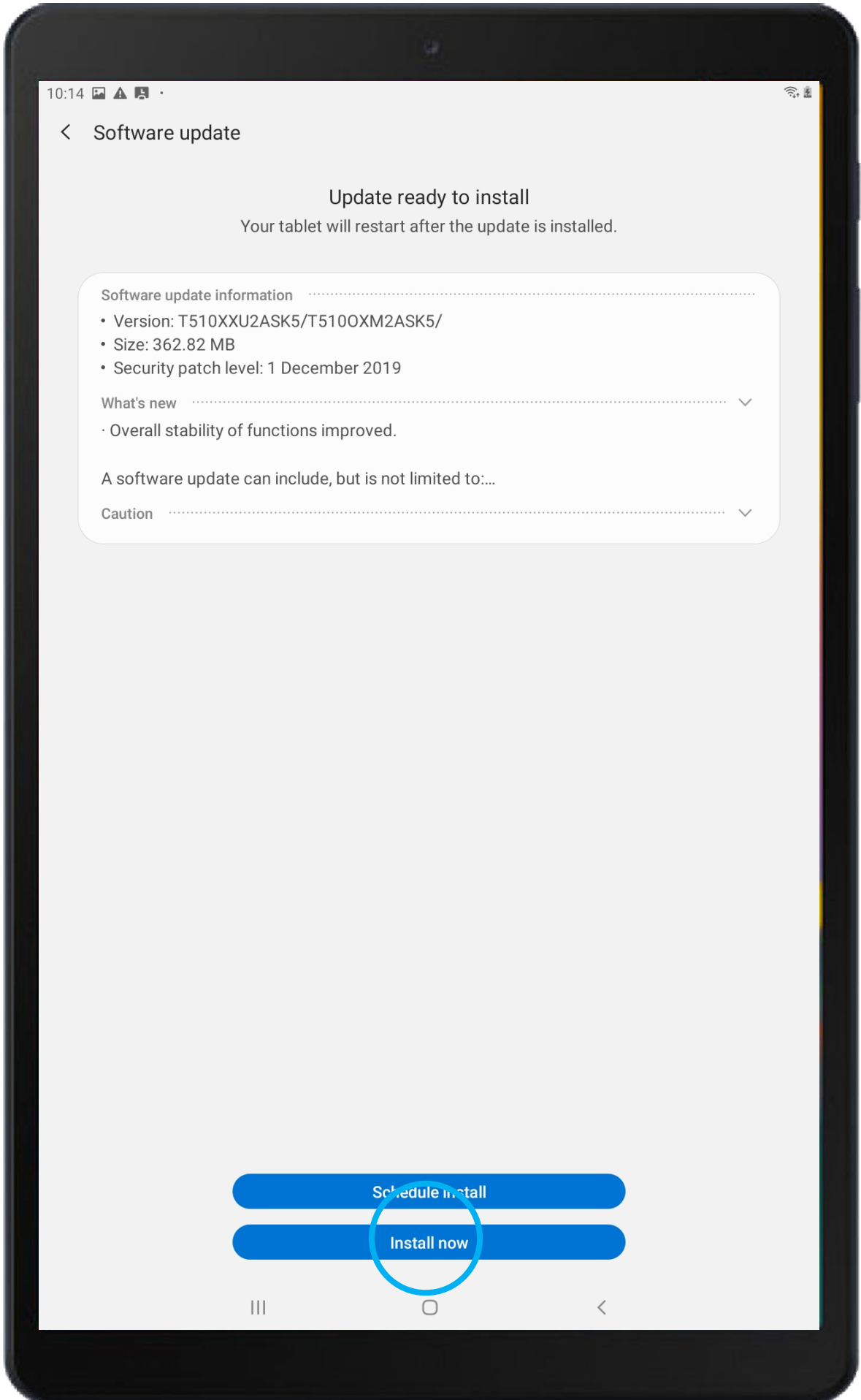Status, Legal information, Tablet name

Developer options
Developer options

When in the Settings App, locate and select 'Software Update'

Step 8

In the right column, select 'Download and install'

10:14

< Software update

Update ready to install
Your tablet will restart after the update is installed.

Software update information ···
• Version: T510XXU2ASK5/T510OXM2ASK5/
• Size: 362.82 MB
• Security patch level: 1 December 2019

What's new ··· ⌄
· Overall stability of functions improved.

A software update can include, but is not limited to:...

Caution ·· ⌄

Schedule install

Install now

Select 'Install now'

Smart Hub

10:14

< Software update

Download and install
Last checked on: 21 February 2020

Auto download over Wi-Fi
Download software updates automatically when connected to a Wi-Fi network.

Last update
The last update was installed on 3 February 2020 at 20:29.

Please wait

The device will now check for Operating System updates

Multiple device reboots maybe required

·Smart Hub

Step 11

10:22

< Software update

Download and install
Last checked on: 22 April 2020

Auto download over Wi-Fi
Download software updates automatically when connected to a Wi-Fi network.

Last update
There's no information about this update.
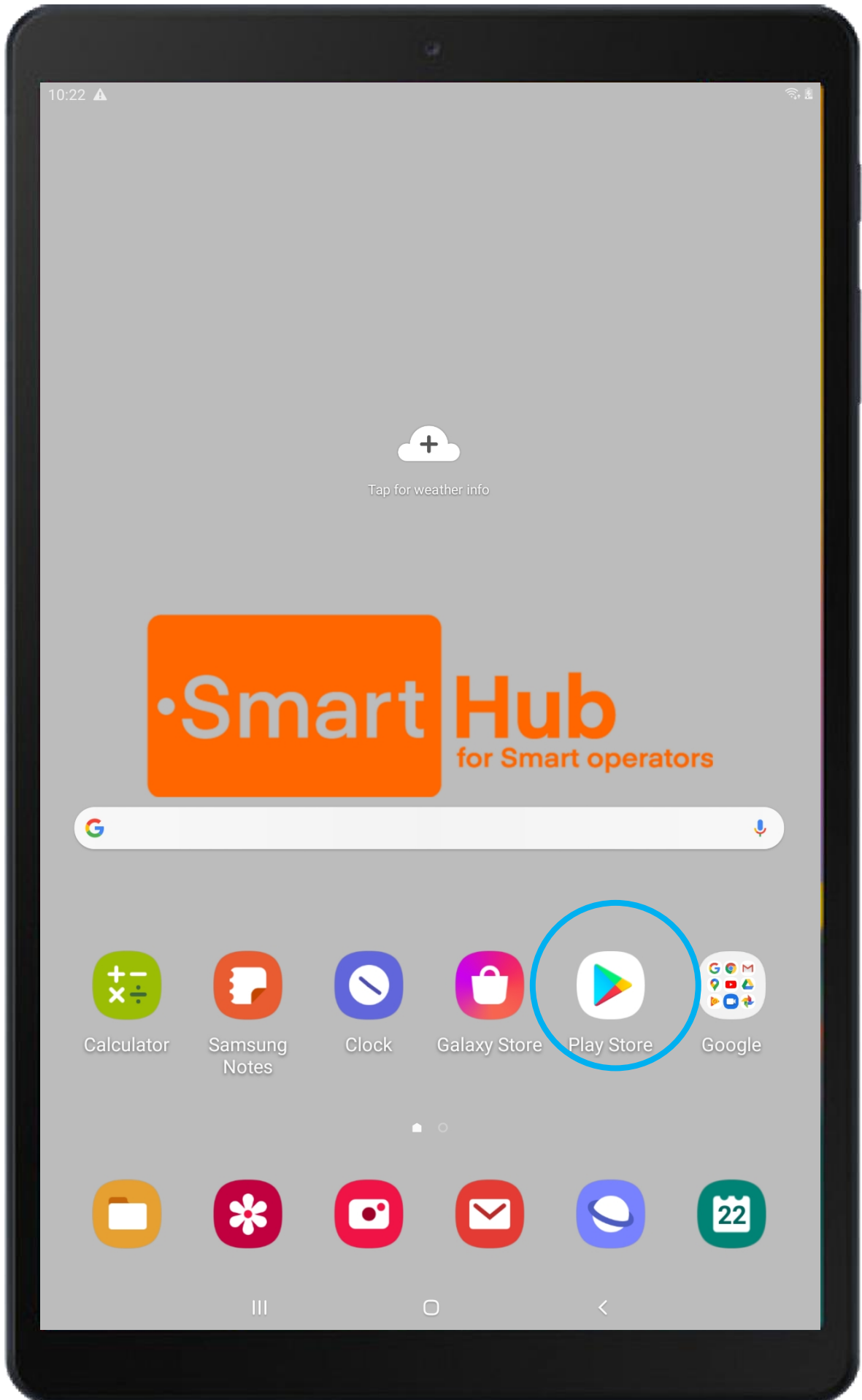
Software update

Your tablet has been updated.

OK
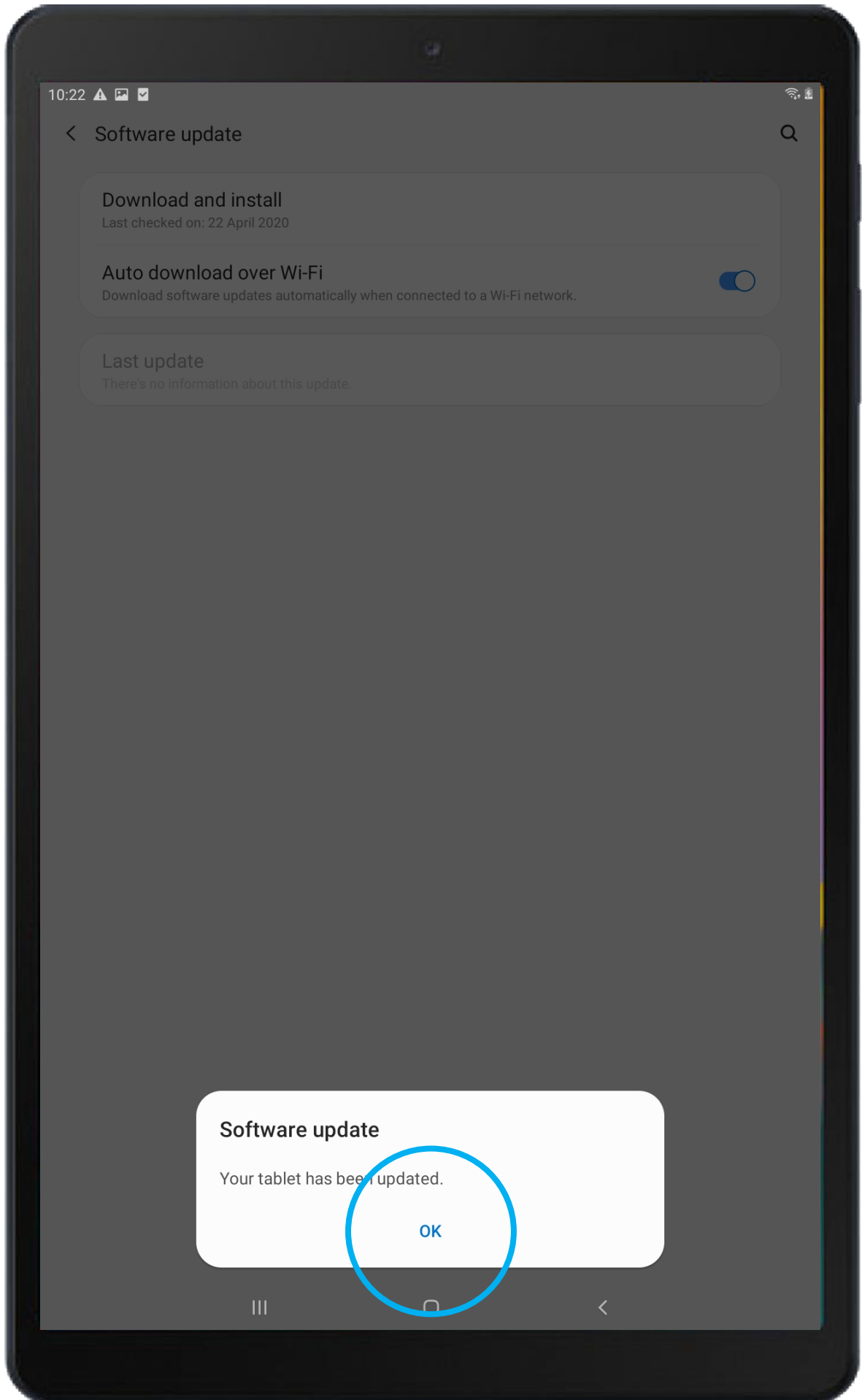
Please repeat this process until the latest updates
have been installed
Please note updates could take some time !!
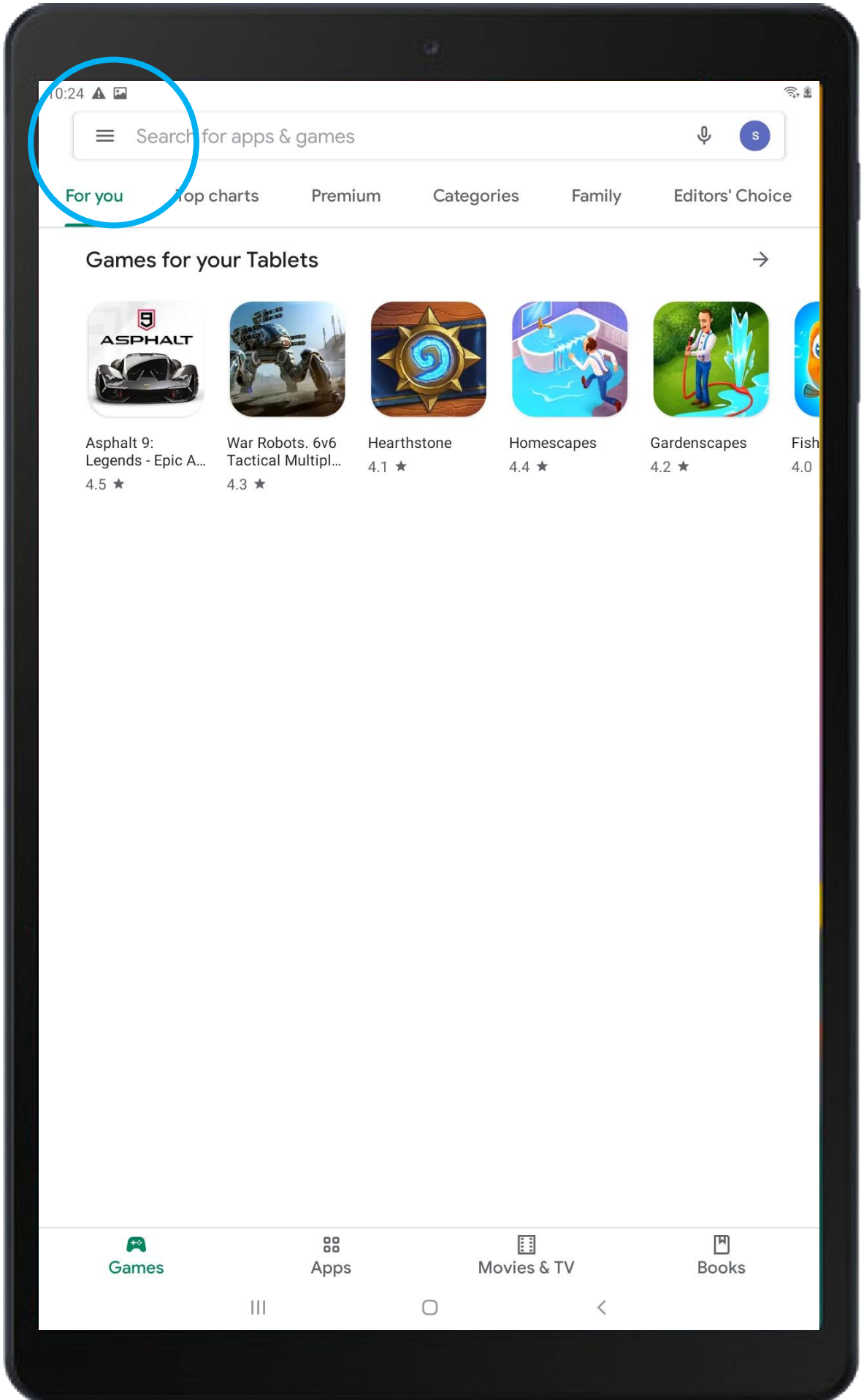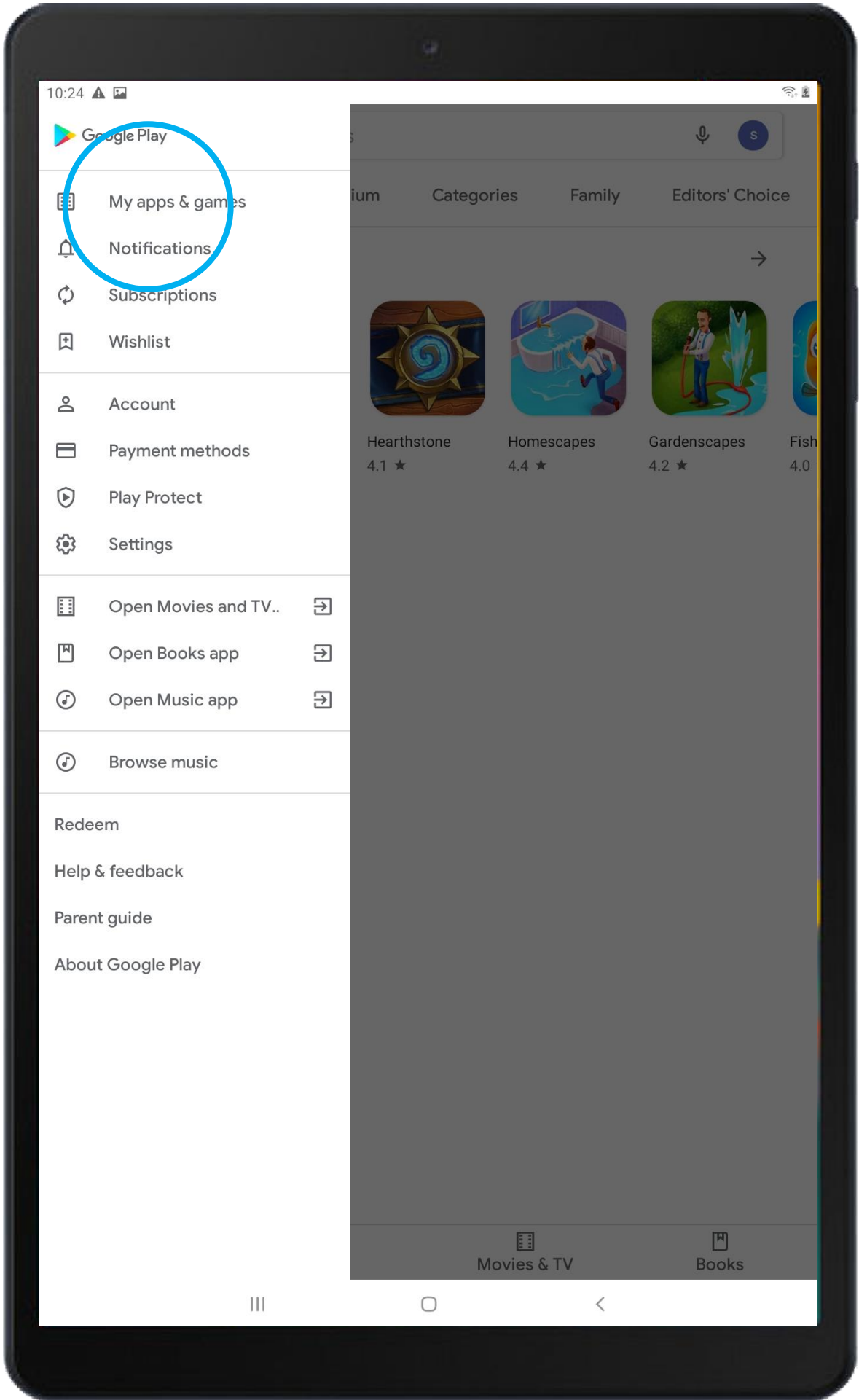Click OK then Home to continue once completed

Click the 'Play Store' icon on the main device menu
Google credentials if required:
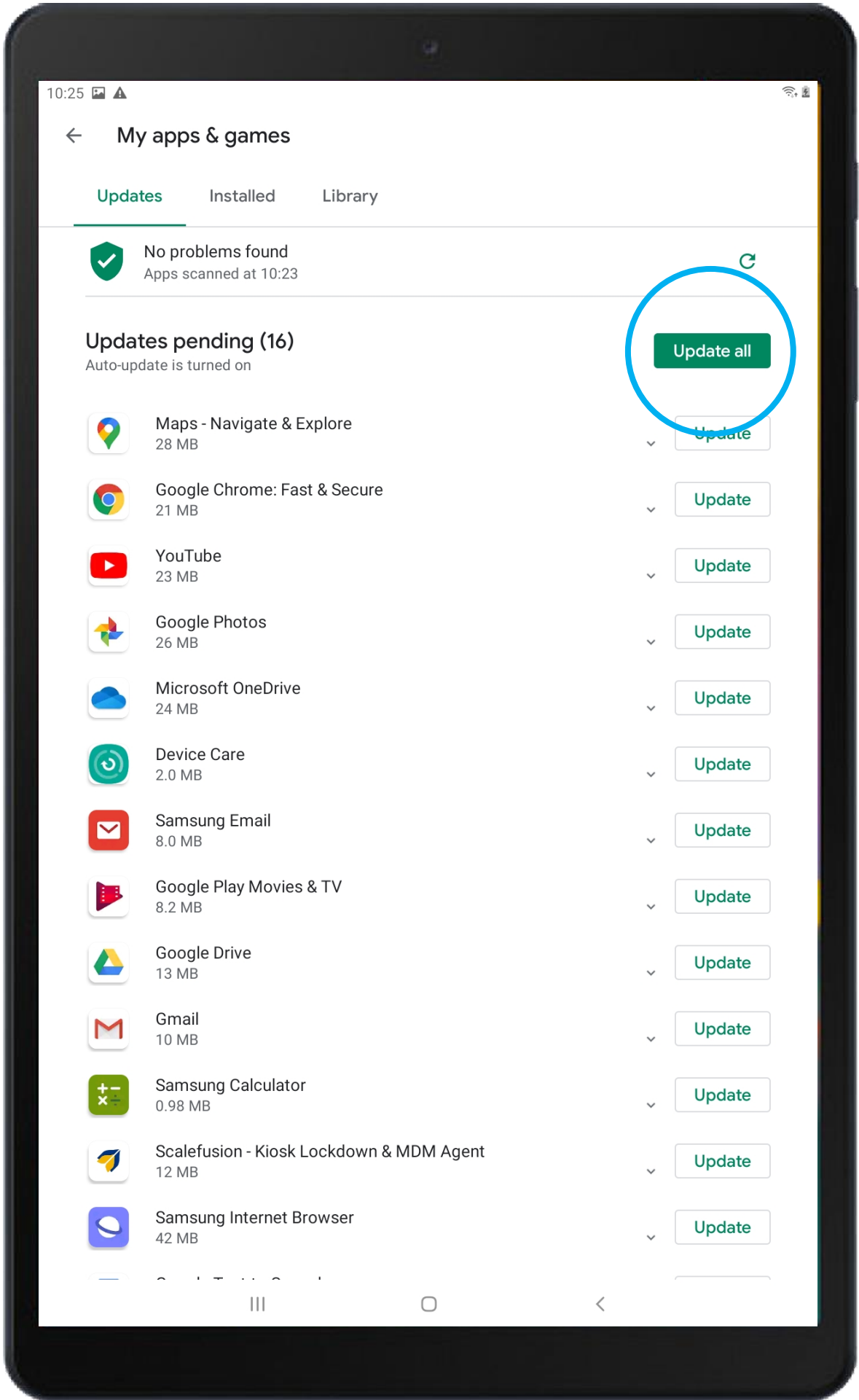User – setup@ihlhub.com
Password – ihl12345

Step 13

Select the menu option in the 'Play Store' header to open 'Play Store' Settings

Select 'My Apps and games' from the 'Play Store' settings menu

10:25

← My apps & games

Updates   Installed   Library

No problems found
Apps scanned at 10:23

Updates pending (16)
Auto-update is turned on

Update all

Maps - Navigate & Explore
28 MB
Update

Google Chrome: Fast & Secure
21 MB
Update

YouTube
23 MB
Update

Google Photos
26 MB
Update

Microsoft OneDrive
24 MB
Update

Device Care
2.0 MB
Update

Samsung Email
8.0 MB
Update

Google Play Movies & TV
8.2 MB
Update

Google Drive
13 MB
Update

Gmail
10 MB
Update

Samsung Calculator
0.98 MB
Update

Scalefusion - Kiosk Lockdown & MDM Agent
12 MB
Update

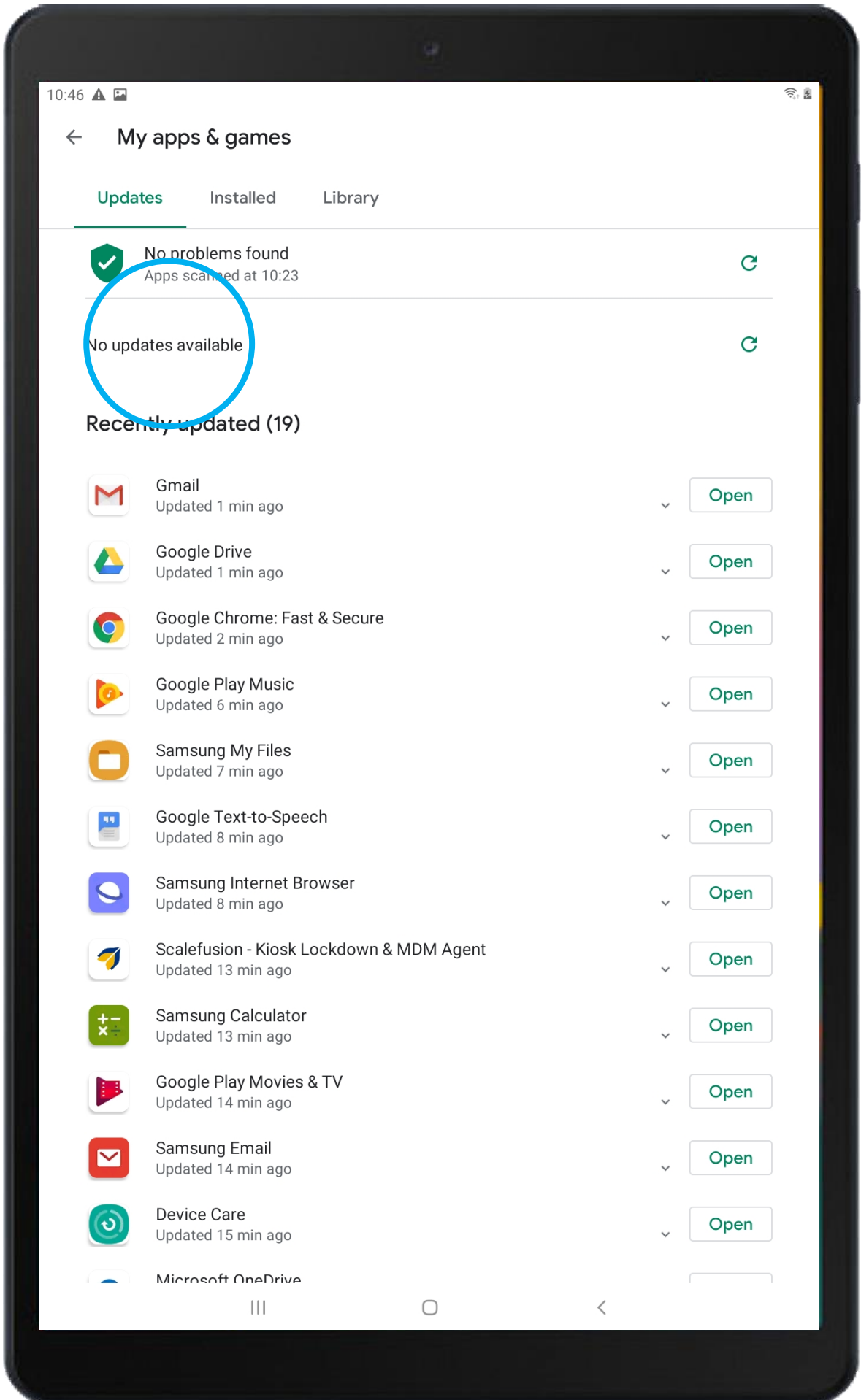Samsung Internet Browser
42 MB
Update

Click 'Update All' button
Please note - updates could take some time and that
even this app menu may close during this process.
Please reopen if required if this occurs

10:46

← My apps & games

Updates   Installed   Library

✓ No problems found
Apps scanned at 10:23   ↻

No updates available   ↻

Recently updated (19)

	Gmail Updated 1 min ago	∨	Open
	Google Drive Updated 1 min ago	∨	Open
	Google Chrome: Fast & Secure Updated 2 min ago	∨	Open
	Google Play Music Updated 6 min ago	∨	Open
	Samsung My Files Updated 7 min ago	∨	Open
	Google Text-to-Speech Updated 8 min ago	∨	Open
	Samsung Internet Browser Updated 8 min ago	∨	Open
	Scalefusion - Kiosk Lockdown & MDM Agent Updated 13 min ago	∨	Open
	Samsung Calculator Updated 13 min ago	∨	Open
	Google Play Movies & TV Updated 14 min ago	∨	Open
	Samsung Email Updated 14 min ago	∨	Open
	Device Care Updated 15 min ago	∨	Open
	Microsoft OneDrive		

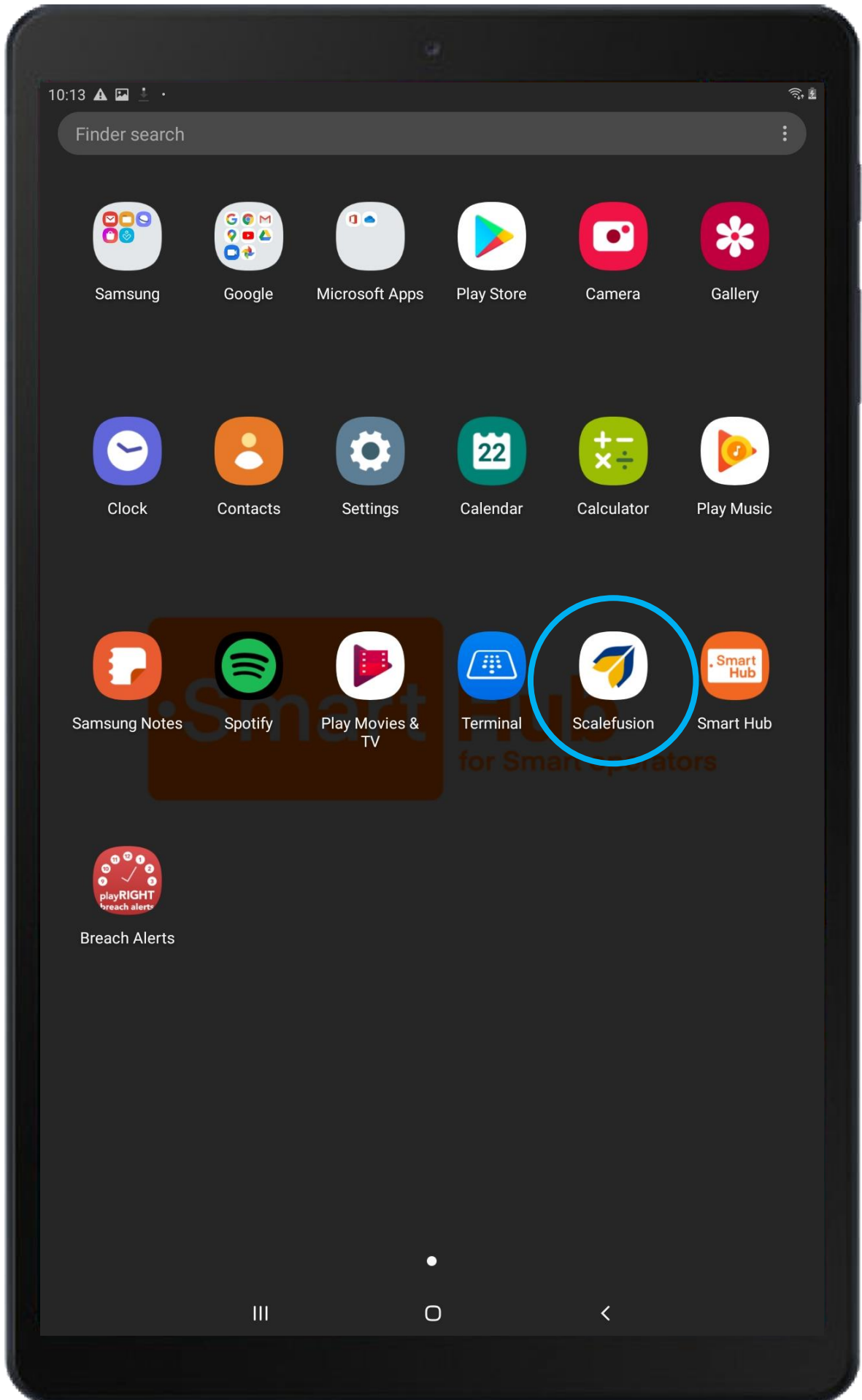When all apps are updated, it will advise 'No updates available'

Click Home once all Apps updated
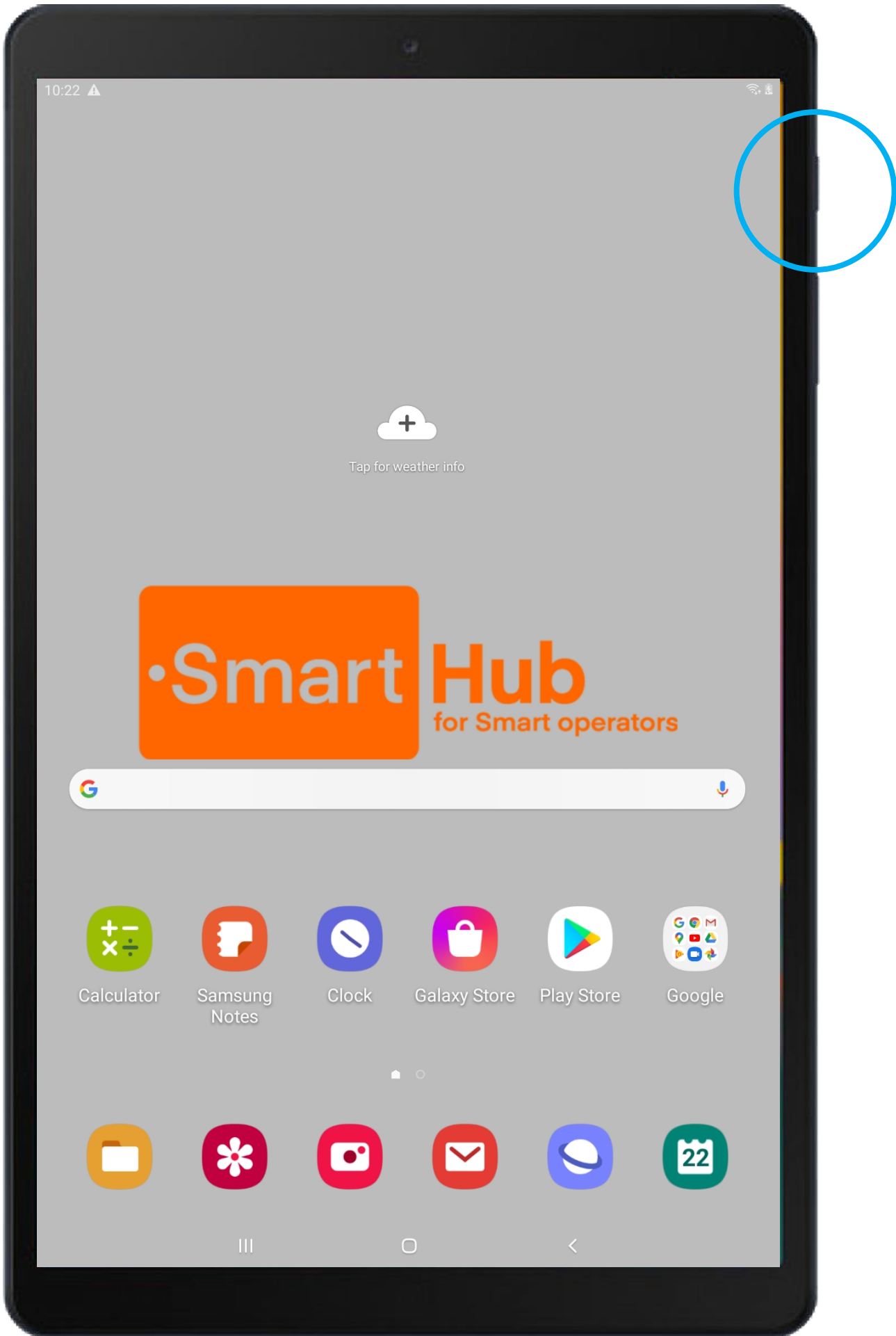
Restart the device at this stage
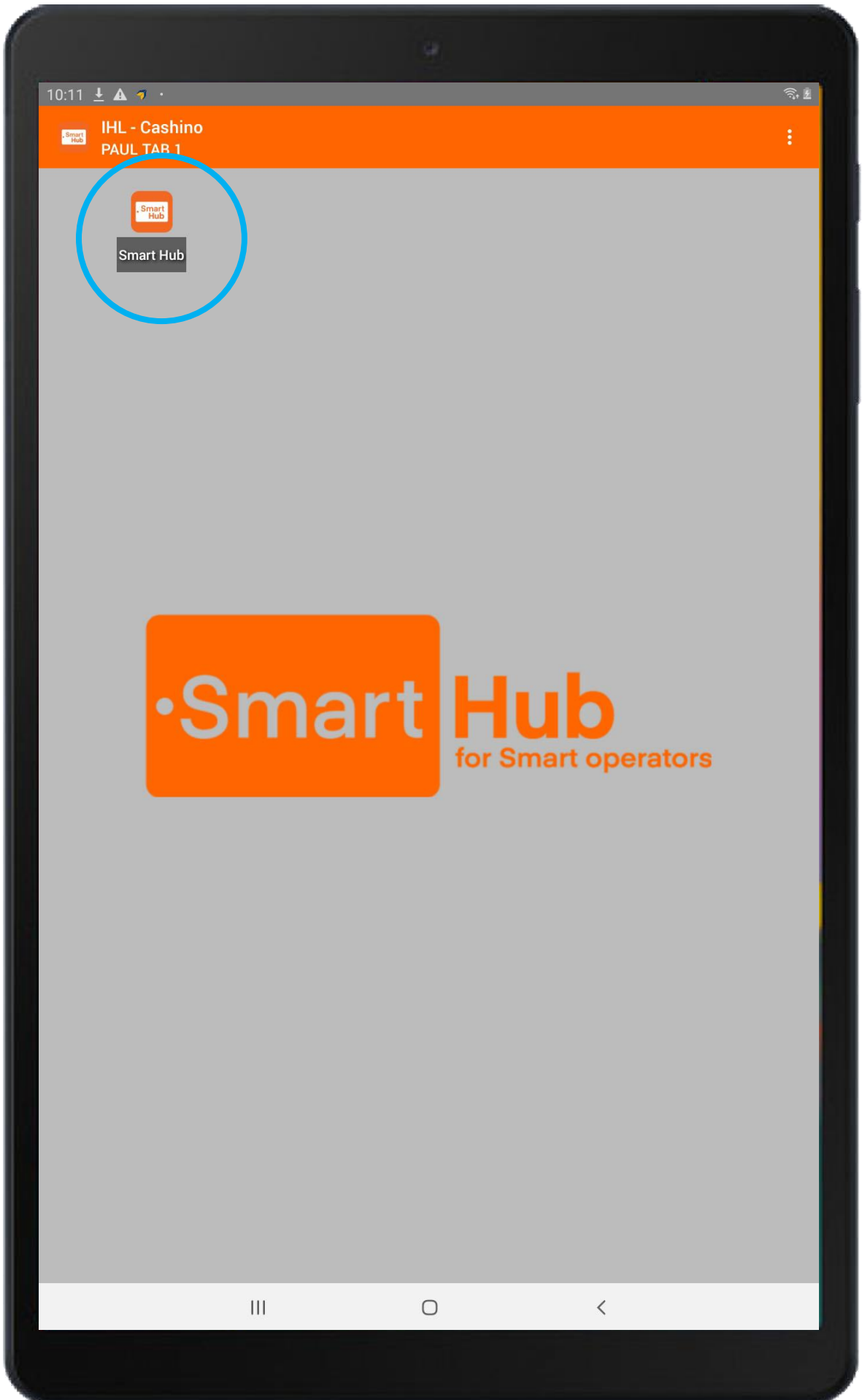
Once restarted, swipe up to access the App Menu again
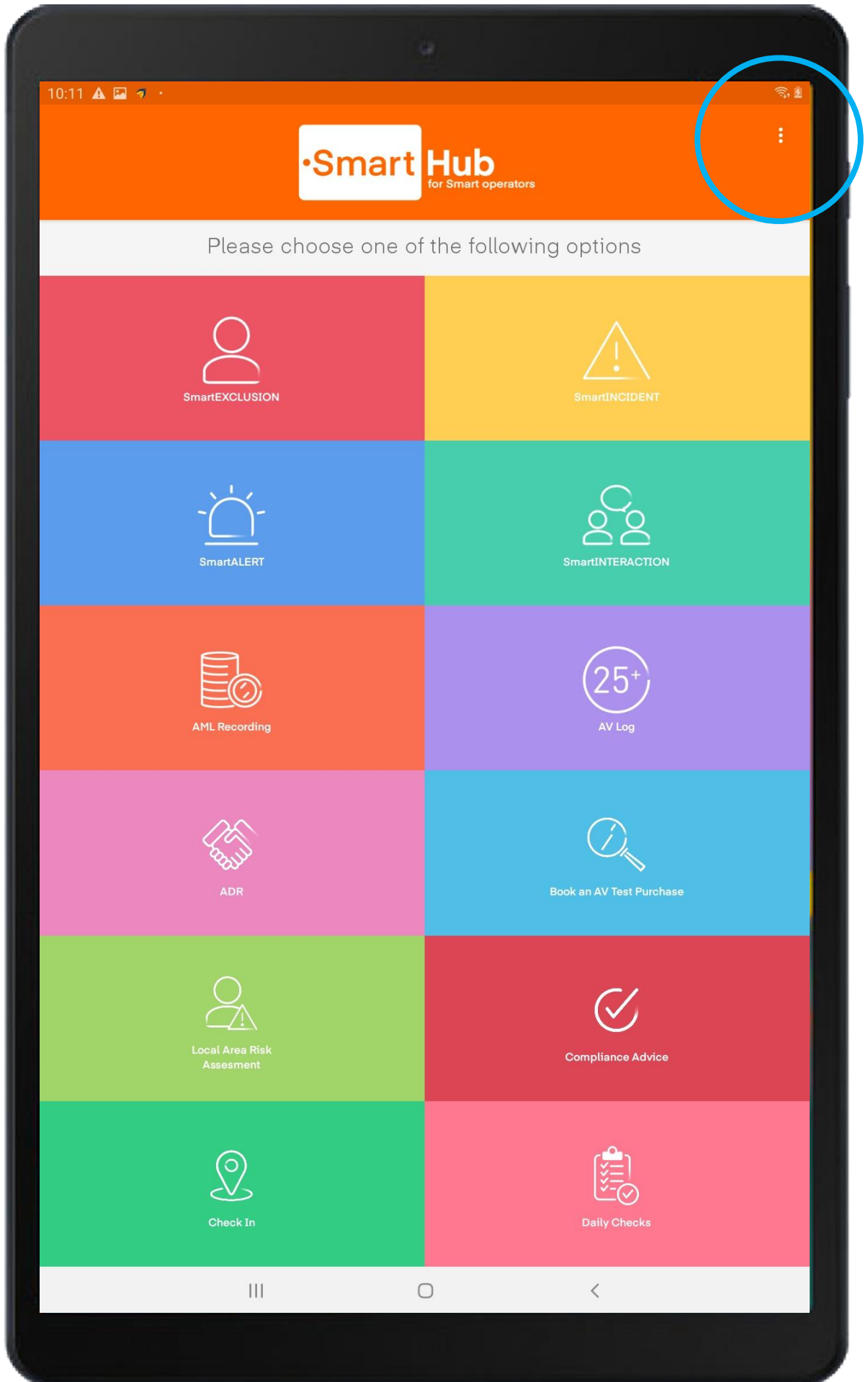
Open the 'Scalefusion' application (formerly 'Mobilock')

Step 19

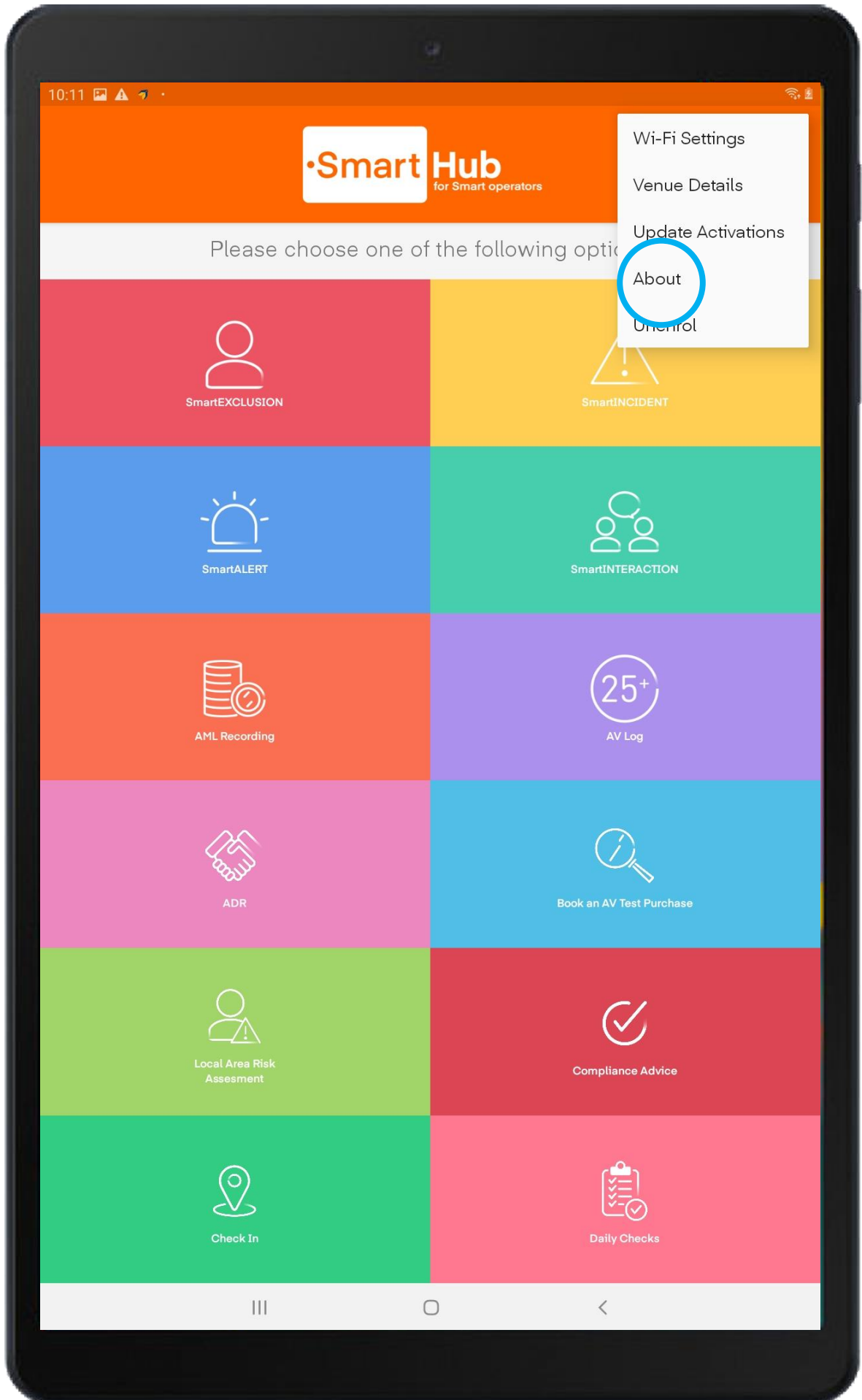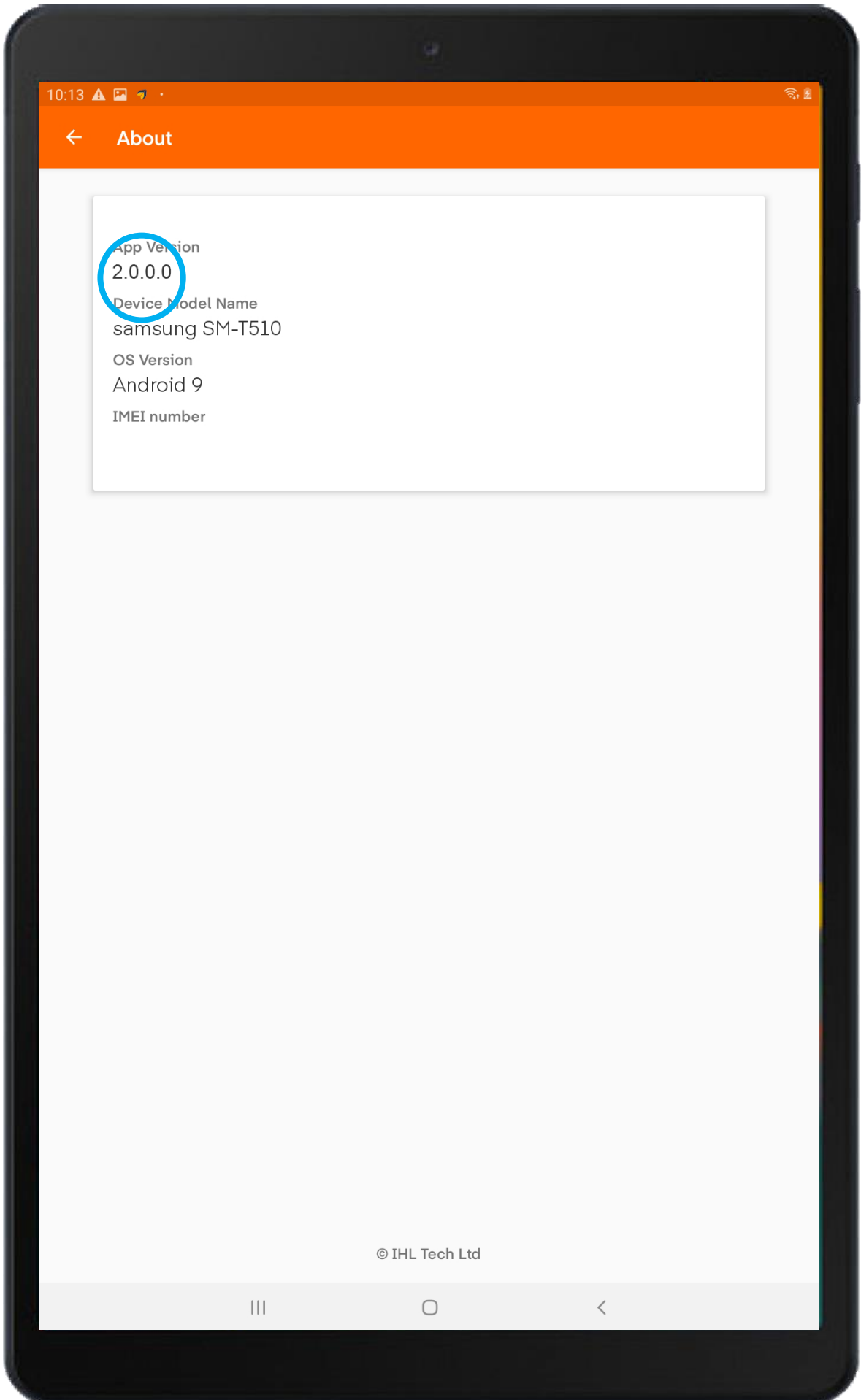Open the 'SmartHub' application

Step 20

Click the 3 dots top right to access the 'SmartHub' settings menu

Select 'About' from the menu

Step 22

← **About**

App Version
2.0.0.0
Device Model Name
samsung SM-T510
OS Version
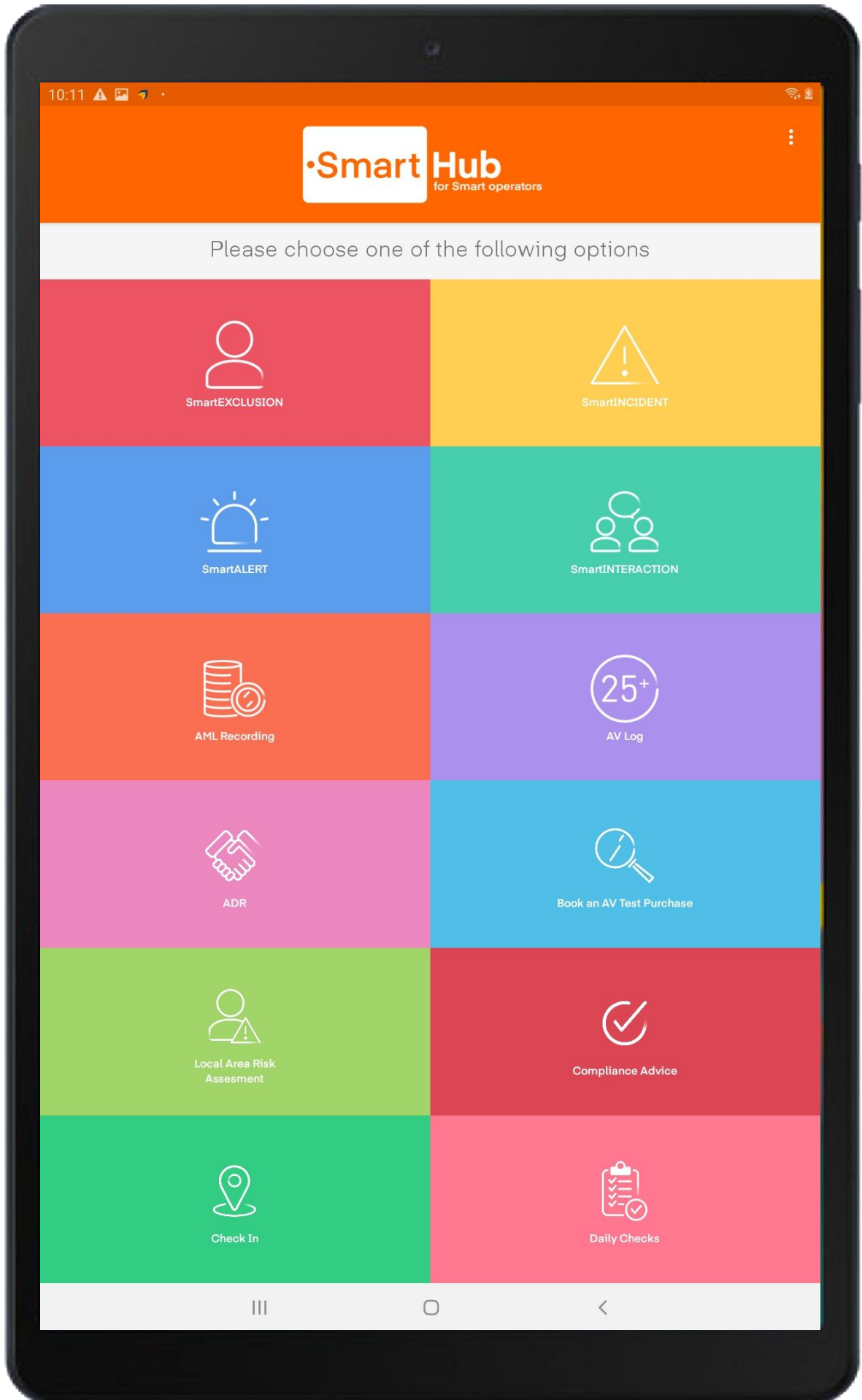Android 9
IMEI number

© IHL Tech Ltd

Check the App Version is 2.0.0.0 or higher

Click back to return to SmartHub main menu

Process Completed

The update process is now completed

Please verify by completing a test exclusion